

# American West

## REPAIR REQUEST FORM

PLEASE FOLLOW ALL THE STEPS MENTIONED IN THIS FORM AND THE "RETURN POLICY" TO ASSURE A SWIFT AND ACCURATE RETURN OF YOUR REPAIRED ITEM.

CUSTOMER NAME	DATE																
RETURN ADDRESS (PLEASE SUPPLY STREET ADDRESS ONLY. ITEMS CAN NOT BE RETURNED TO P O BOX)																	
CITY	STATE	ZIP CODE															
DAYTIME PHONE	ALTERNATE PHONE																
BRIEF PRODUCT DESCRIPTION OR STYLE NUMBER	<input style="width: 100%;" type="text"/>																
RETURN AUTHORIZATION NUMBER <input style="width: 450px; height: 30px;" type="text"/>																	
<p>ALL RETURNED ITEMS MUST HAVE AN RA NUMBER TO BE PROCESSED. CALL 1.888.367.2383 FOR AN RETURN AUTHORIZATION NUMBER. THIS NUMBER WILL ASSIST YOU AND AMERICAN WEST IN TRACKING YOUR REPAIR.</p>																	
<p>PLEASE ATTACH YOUR STORE RECEIPT OR OTHER PROOF OF PURCHASE TO THIS FORM WITH A CHECK OR MONEY ORDER FOR SHIPPING AND HANDLING. <b>PLEASE NOTE: THE ORIGINAL ITEM WILL NOT ROUTINELY BE RETURNED TO YOU. IF YOU WOULD LIKE US TO RETURN THE ORIGINAL UN-REPAIRABLE ITEM TO YOU, IT WILL BE MARKED AS "INSPECTED" AND WILL NOT BE AVAILABLE FOR FUTURE RETURNS. ALSO PLEASE REMEMBER TO THEN ADD ADDITIONAL SHIPPING FEES AS NOTED BELOW.</b></p>																	
<table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 80%;"></th> <th colspan="2" style="text-align: center; border-bottom: 1px solid black;">NEED ORIGINAL ITEM RETURNED</th> </tr> <tr> <th></th> <th style="text-align: center; border-right: 1px solid black; border-bottom: 1px solid black;">No</th> <th style="text-align: center; border-bottom: 1px solid black;">Yes</th> </tr> </thead> <tbody> <tr> <td style="border-bottom: 1px solid black;">SMALL LEATHER GOODS, WALLET, CELL PHONE CASES ETC.....</td> <td style="text-align: center; border-right: 1px solid black; border-bottom: 1px solid black;">\$ 6.00</td> <td style="text-align: center; border-bottom: 1px solid black;">\$10.00</td> </tr> <tr> <td style="border-bottom: 1px solid black;">HANDBAGS AND PICTURE FRAMES.....</td> <td style="text-align: center; border-right: 1px solid black; border-bottom: 1px solid black;">\$ 8.50</td> <td style="text-align: center; border-bottom: 1px solid black;">\$14.50</td> </tr> <tr> <td style="border-bottom: 1px solid black;">LUGGAGE, BRIEFCASES AND PILLOWS.....</td> <td style="text-align: center; border-right: 1px solid black; border-bottom: 1px solid black;">\$12.50</td> <td style="text-align: center; border-bottom: 1px solid black;">\$21.50</td> </tr> </tbody> </table>				NEED ORIGINAL ITEM RETURNED			No	Yes	SMALL LEATHER GOODS, WALLET, CELL PHONE CASES ETC.....	\$ 6.00	\$10.00	HANDBAGS AND PICTURE FRAMES.....	\$ 8.50	\$14.50	LUGGAGE, BRIEFCASES AND PILLOWS.....	\$12.50	\$21.50
	NEED ORIGINAL ITEM RETURNED																
	No	Yes															
SMALL LEATHER GOODS, WALLET, CELL PHONE CASES ETC.....	\$ 6.00	\$10.00															
HANDBAGS AND PICTURE FRAMES.....	\$ 8.50	\$14.50															
LUGGAGE, BRIEFCASES AND PILLOWS.....	\$12.50	\$21.50															
<p>PACKAGE THE ITEM FOR RETURN AND ALL PAPERWORK AND SHIP TO:            AMERICAN WEST RETURNS, 290 SW 12<sup>TH</sup> AVENUE, #3, POMPAÑO BEACH, FL 33069</p>																	

EMAIL QUESTIONS TO - RETURNS@AMERICANWEST.CC  
 290 SW 12<sup>th</sup> Avenue, #3, Pompano Beach, Fl 33069 1.888.367.2383 Fax 1.866.773.2573